## **Cass County Public Safety Communications Commission**

## **Minutes**

July 30, 2024

Cass County Courthouse Basement Meeting Rm – 5 W. 7<sup>th</sup> St., Atlantic, Iowa

Present: Steve Green, CC BOS; Mark O'Brien, CC BOS; Jim Behrens, Atlantic;

Shawn Sarsfield, Atlantic

Absent: None.

Staff present: Mike Kennon, 911 Services Coordinator; Bobbi Jo Steffensmeier,

Dispatch Supervisor

Guests: John Westering, CCSO; Clif Anderson, CBFD; Erik Johnson, AmeriCorps

Chair Mark O'Brien called the meeting to order at 5:20pm.

M/S/C Green / Behrens to approve the agenda. Carried unanimously.

M/S/C Behrens / Green to approve the minutes of the 6-25-2024 meeting. Carried unanimously.

M/S/C Green / Behrens to approve the June 2024 Financial Reports. Carried unanimously.

911 Services Coordinator's Report: Bobbi Jo reported that our new hire is working well. She is enthusiastic and eager to learn. She is getting her home sold in Texas and is looking for a place to live around here. We have another Dispatcher very nearly ready to work alone. He also needs to attend the State 40-Hour course. Finally, we have a Dispatcher who was attacked by a dog at her home and sustained serious injuries to her hands and arms. She has continued to work while rehabbing from her injuries.

The overnight of July 18-19, the Communications Center experienced internet and other issues as a result of the nation-wide CrowdStrike Outage. Dispatch was able to use phone systems and radio, but CAD, mapping, IOWA System and other internet-based functions were unavailable from about midnight – 3:00am. Sean Berens (IT), Bobbi Jo and Kennon were all called in to the Comms Center to assist.

RAGBRAI overnighted in Atlantic on Monday, July 22<sup>nd</sup>. Also, Griswold, Lewis, Wiota, Cumberland and Massena were pass-thru towns on the bike route. There were some normal bike injuries on the route that were addressed with RAGBRAI medical response teams. Otherwise, RAGBRAI was fairly un-eventful for our Dispatchers.

Respectfully Submitted

Erik Johnson then addressed the Board about the possibility of reupping his contract with AmeriCorps for a 3<sup>rd</sup> term to administer the Cass County Rural First-Aid Pilot Project. Erik just recently started his 2<sup>nd</sup> term. Kennon stated that there was over \$50K of grant funding that needed to be spent before the grant period ends. There was also a discussion about the program and its long-term viability.

Old Business:

New Business: None.

Public comments or concerns: None.

M/S/C Green / Behrens to adjourn a 5:58pm

Respectfully Submitted