

# Cass County Public Safety Communications Commission

## Minutes

October 22, 2019

Cass County 911 Center – 705 Poplar, Atlantic, Iowa

Present: Steve Green, CC BOS; Chris Jimerson, Atlantic; Kathy Somers, Atlantic;  
Mark O'Brien, CC BOS

Absent: None.

Staff present: Mike Kennon, TAC and Darby McLaren, Sheriff  
Citizens present: None.

Chair Chris Jimerson called the meeting to order at 5:17pm.

M/S/C Green / Somers to approve the agenda. Carried unanimously.

M/S/C Somers / Green to approve the minutes of the 9-30-2019 meeting. Carried unanimously.

M/S/C Somers / Green to approve September 2019 financial reports. Carried unanimously.

TAC Report: Mike Kennon reported that the PSAP is still waiting for equipment from Motorola that will allow added access to the Statewide ISICS Radio Platform. County Fire Departments are also still waiting on dual-band portable radios that will be paid for with 911 Surcharge Funds. Kennon said that he intends to have console speakers installed in the bathroom and kitchen when the radio equipment from Motorola is installed.

Kennon stated that incident de-briefings were held after a recent medical call with a fatality. These meetings were the first de-briefs coordinated by a local team of trained Atlantic PD officers and a Dispatcher. Kennon had received feedback that these meetings were very beneficial for those who were involved in the incident and attended the de-briefing.

Andrea Goins presented Mike Kennon with a quote for \$1,038.00 to upgrade the door control system for the Comm Center. Kennon said that this is yet another Windows 7 Operating System issue that needs fixed before the new calendar year. The quote also included a charge to allow remote internet login for a technician. Additionally, Kennon had received a Shared Services Agreement from Zetron and IHSEMD a few hours before the meeting. Kennon said he will need to look over the details of this agreement a get back to the Board with recommendations.

Finally, Kennon reported that he had attended the NENA Fall Conference in Des Moines on October 15<sup>th</sup>. Among other things, they suggested that selected 911 calls be reviewed for quality assurance. They said that higher profile calls would be best to review, so Kennon

Respectfully Submitted



chose to review a medical rescue call from the previous weekend that involved an ATV injury accident in a remote wooded area. Fortunately, there were two Dispatchers working at the time of the 911 call. Dispatchers overcame cell service disruptions and a clearly distraught caller to page the call to multiple response agencies and direct those agencies to the accident scene which was over a mile from a farm gate on a remote gravel road. Dispatchers were also directed to contact a medical helicopter service. Two separate services were contacted, but they both eventually declined to fly due to windy weather conditions.

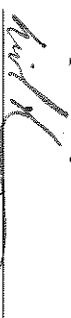
Old Business: None.

New Business: None.

Public comments or concerns: None.

M/S/C Somers / Green to adjourn at 5:56pm.

Respectfully Submitted

A handwritten signature in black ink, appearing to be "David R.", written over a horizontal line.